

1999-01 Performance Progress Report

For Quarter Ending June 2001

Agency 305

Department of Veterans Affairs

Mission

The Department of Veterans Affairs serves veterans and family members by advocating the preservation and enhancement of their rights and entitlements, providing an environment that respects individual dignity and worth, and providing assistance in achieving a quality life.

Goal Reduce the percentage of veterans in the state's homeless population by continuing the Veterans Incarcerated Program (VIP) in King County.

Performance Measure Number of improved housing arrangements secured by homeless veteran program participants

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				1,000				1,050
Actual			766	212				311
Date Measured								

Performance Measure Number of new jobs secured by homeless veterans program participants

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				500				525
Actual			403	403				529
Date Measured								

Goal Expand the outreach capability of field services offices so every veteran and family member has the ability to access the full range of state and federal services, benefits, and entitlements

Performance Measure Number of veterans contacted through outreach efforts.

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				47,685				50,069
Actual			44952	35611				40607
Date Measured								

Goal Continue to capitalize on federal, state, county and municipality funding opportunities to maximize assets in a focused, non-duplicative service delivery process.

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Performance Measure Increase local revenue obtained for veterans' services.

	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Outcome Estimate				\$298,143				\$297,143
Actual			0	730511				764489
Date Measured								

Performance Measure Percentage of Veterans and Soldiers Home budgets funded by General Fund-State

	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Efficiency Estimate				25.7%				24.8%
Actual			same	23.5%				23.8
Date Measured								